



Terms & Conditions

Before booking your event with Slumber Squad (Northants) please carefully read these T&C's.

If you have any questions, please do not hesitate to contact us. Thank you!

The 'Hirer' means the person signing the booking form to hire the equipment.

The 'Supplier' means Slumber Squad (Northants).

'Tent or Tent's refers to indoor-only equipment to deliver indoor camping sleepover parties.

1.Booking

1.1 A non-refundable deposit and completion of the booking form is required to secure the party date and booking. When the Hirer books a party, the Supplier will hold the booking date for 24 hours. The Supplier reserves the right to re-release the date if the deposit is not received within 24 hours.

1.2 The remaining balance plus a damage deposit is due a minimum of one week prior to the date of the party. Set-ups will not be undertaken until any balance is paid and if the balance is not paid, the Supplier reserves the right to cancel the party booking. Payment of the deposit and remaining balance is accepted by bank transfer (see bank details below).

1.3 The deposit is refundable once the equipment has been collected, checked for damage and fully tested (up to 48 hours following the event).

1.4 The Supplier is not responsible at any point, for the welfare of the children at the parties, which remains the full responsibility of the hirer.

1.5 The Hirer must ensure the safe use of the Suppliers hire equipment. The Tents are strictly for display purposes and to sleep inside. Under no circumstances should equipment be climbed on or moved once they have been set up. Bunting and lighting can represent a risk of strangulation and children must be supervised at all times when the decoration is displayed.

1.6 The Supplier reserves the right to make any changes to the services as is deemed reasonably necessary, without notice to the Hirer. If the required service is less than originally requested, the requisite refunds will be made to the Hirer.

1.7 The Hirer must disclose the property type and details of parking & how the property can be accessed at the time of booking the party. In the event that access is limited or difficult it is the Supplier's discretion whether the booking is accepted.

1.8 The Hirer is responsible for ensuring that any animals at the property are kept under control and be shut in a separate room whilst the Supplier sets up and collect equipment.

1.9 The Hirer should not attempt to move or pack up equipment supplied by the Supplier. The Supplier accepts no liability or responsibility for accidents or damage which may occur if you choose to assist with carrying our equipment.



1.10 The hirer is responsible for ensuring adequate space is available for the equipment. We will not refund in full or in part the monies paid in the event that adequate space is not available to set-up the equipment.

- **Sleepovers - the minimum space required for one tent is 180cm L x 103cm W**

1.11 The supplier reserves the right to make any changes to the services and set-up and collection times as is deemed necessary.

1.12 All bookings incur additional delivery/collection fees dependent on location and will be agreed in advance with you.

2. Damage

2.1 The Hirer is responsible/ liable for any damage or injury occurring from or as a result of inappropriate use or misuse or reckless use of any equipment provided by the Supplier.

2.2 It is the Hirers responsibility to ensure that the children are supervised at all times. The Supplier will charge the hirer for the costs of any damage to any property caused by your breach of this clause.

2.3 The Supplier will accept no liability or responsibility to the Hirer for any damages, costs, losses, claims, expenses, demands and proceedings including property of Hirer and their guests, or any consequential loss in these regards.

2.4 All equipment will arrive clean and presentable and must be returned in the same standard.

2.5 Please ensure that all equipment hired is returned in a clean condition. If we have to take any equipment away to be professionally cleaned before the next hire, a cleaning charge will apply (as in point 8 of the Terms and Conditions).

3. Supervision

3.1 The Hirer is responsible for the care and safety of all the children.

3.2 The Supplier recommends that the Hirer of the party take contact telephone numbers of the children attending if their parent/guardian is not staying at the same time.

3.3 In the interest of health and hygiene, the Hirer should ensure pets are not allowed in close proximity to the Tent hire equipment. Any additional cleaning as a result of access to the equipment by pets may result in an additional charge at the Suppliers discretion.

3.4 Strictly no smoking is permitted in close proximity of any equipment.

4. Cancellation: (by the Hirer)

In the unfortunate event the party is cancelled the following refund policy will be applied:

4.1 Cancellation of the party will forfeit the deposit paid.

4.2 If cancelled in less than 7 days, the Hirer is responsible for paying the remaining balance of the party.



4.3 In unavoidable circumstances and only at the discretion of the Supplier, may the deposit be returned to the client and null balance payment required. This will be issued in writing by the Supplier.

5. Cancellation (by the Supplier)

5.1 The Supplier reserves the right to cancel the booking at any time for any unforeseen circumstances on their own behalf and will try to give as much notice as possible.

5.2 Upon any such cancellation the Supplier will work with you to offer you an alternative date, where possible. If this is not possible the Supplier will refund to the Hirer any monies paid to the Supplier in respect of the booking. However, the Supplier will not be liable to pay any compensation to the Hirer or any other person for any loss, damage or expenditure arising directly or indirectly from the cancellation.

5.3 The Supplier reserves the right to terminate the booking without notice if there is a breach of these conditions.

6. Health & Safety

6.1 The Supplier's Tents are independently tested and marked CE in accordance with the Toy Safety Regulations UK 2011.

6.2 The Supplier uses high quality products and follows strict hygiene routines.

6.3 All persons using the Supplier's equipment do so at their own risk and it is the party hirer who is responsible / liable for any damage or injury occurring from or as a result of inappropriate use or misuse or reckless use. Liability cannot be taken for reactions or injury sustained whilst attending a party or thereafter.

6.4 This information is given for the safety of all people attending a party hired from The Supplier and it is the sole responsibility of the Hirer to ensure that they are understood and adhered to by all party guests invited.

6.5 Any inadvertent delay, omission, or error in complying with the terms and conditions of this Contract shall not be held to relieve either party hereto from any liability, which would attach to it hereunder if such delay, omission, or error had not been made, provided such delay, omission, or error is rectified upon discovery.

6.6 The Supplier shall use all reasonable endeavours to provide the services in accordance with the contract and shall perform the services with reasonable skill, care and diligence and in accordance with all health and safety regulations in force at this time.

6.7 It is the Hirer's responsibility to ensure the following rules are adhered to in regard to all Tents and equipment

i. Smoking is strictly prohibited within proximity of all equipment. If any equipment is returned smelling of smoke, a cleaning charge will be incurred.

ii. For your protection and safety, no naked flames are to be used within proximity of all equipment such as candles, or other sources of flammable substances. Battery operated candles will be provided.

7. Other

7.1 The Supplier shall process all data in accordance with the Data Protection Act 2018 which include the new rules on GDPR.



7.2 It is not the intention of the Supplier to violate any copyright laws and all themes are only inspired by popular trends.

7.3 The Supplier is unable to accept bookings from anyone under 18 years of age.

8. Damage Charges

See the below damage cost(s) in £ that arise from broken or damaged equipment:

- Broken or damaged Tent frame – £50.00 Per frame
- Broken or damaged Tent cover/fabric - £25.00 Per canopy
- Broken, damaged or tangled fairy lights – £10.00 Per set
- Broken, damaged or tangled bunting/garland – £15.00, Per length used
- Broken, damaged or graffitied breakfast tray - £8.50 Per tray
- Nail varnish and/or irrevocable stains on any item of bed linen - £10.00 Per item
- Damage to, or missing, mattress - £20.00 Per mattress
- Damage to, or missing, cushions – £15.00 Per cushion
- Damage to, or missing, lamp or lantern - £10.00 Per item
- Cleaning charges are £15 per hour